

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
ASC1	15/07/2015	SIP	Adult Social Care	Not gaining full agreement on some of the more controversial and high profile agreements for the direction of travel of the service, without which we'll be unable to achieve the full level of financial savings

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
ASC10	15/07/2015	SIP	Adult Social Care	Re-negotiation of contracts are unsuccessful or increase costs of service delivery.

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
ASC11	15/07/2015		Adult Social Care	Failure to stabilise the Domiciliary Care market.

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
IT IS PROPOSED TO ESCALATE THE FOLLOWING RISK TO THE CORPORATE RISK REGISTER				

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
ASC8	15/07/2015		Adult Social Care	Inability to recruit the level and scale of staff required to vacant posts within ASC services (including practitioners, professionals, managers and care staff) due to inability to attract and or an unsustainable employable local demographic.

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Risk Reference	Date Identified	Source	Service Area	Risk Identified
IT IS PROPOSED TO ESCALATE THE FOLLOWING RISK TO THE CORPORATE RISK REGISTER				
ASC12	22/01/2016	SMT	Adult Social Care	Living wage and increased pension requirements are resulting in increased financial pressure.

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR11	14/09/2015	CEO	Social Care	Implementation of CCIS (DRAIG replacement)

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CG1	Prior to 2014	SIP.L.V2	Legal	Failure of governance.

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CG2	21/11/2012	Risk Register 21/11/12 12.11	Corporate	Data Protection Breaches

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR1	21/11/2012	Risk Register 21/11/12 12.100	Corporate	The Council is unable to manage the level of financial cuts required by the Welsh Government and the relatively poor funding position

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR3	21/11/2012	Risk Register 21/11/12 12.92	Corporate	Inadequate Corporate Governance arrangements for shared services and partnerships

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR4	21/11/2012	Risk Register 21/11/12 12.102	Corporate	Failure to deliver on the Powys One Plan

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR5	21/11/2012	Risk Register 21/11/12 12.102	Corporate	Lack of management of the procurement process within services.

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR6	21/11/2012	Risk Register 21/11/12 12.90	Corporate	Lack of adequate resilience planning

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR10	21/11/2012	Risk Register 21/11/12 12.97	Corporate	Failure to monitor and protect Council assets
PL1	Prior to 2014	SIP	Highways, Transport & Recycling	Failure to ensure Health and Safety of public and workforce

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
ICS1	Prior to 2014	SIP.ICT.?	ICT and Programmes	Current systems are not covered by a fully resilient DR Solution (Infrastructure and Policies/processes)

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Risk Reference	Date Identified	Source	Service Area	Risk Identified
RPC2	Updated 19th April 2016	SIP.PPP.V 1	Regeneration, Property & Commissionin g - Environmenta l Health	<p>a) Legal challenge to PCC's intention to hand back responsibility of privately owned closed landfill sites back to the landowners;</p> <p>b) Liabilities arising from PCC owned closed landfill site portfolio</p>

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Risk Reference	Date Identified	Source	Service Area	Risk Identified
RPC6	Prior to 2014 Risk updated 05/04/2016	SBP 2014/17	Regeneration, Property & Commissioning - Spatial Planning	Failure to adopt the LDP

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Risk Reference	Date Identified	Source	Service Area	Risk Identified
RPC8	2014	SBP 2014/17	Regeneration, Property & Commissioning	The property disposals programme may not realise the expected returns on time.

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Risk Reference	Date Identified	Source	Service Area	Risk Identified
RPC12	11/12/2015	HoS	Regeneration, Property & Commissioning	We have identified C£1M of urgent health and safety works (electricals, sewerage systems, asbestos etc.) that need to be undertaken on the 139 Farm Houses in our estate.

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
SS1	13/01/2015	SMT	Schools Service	<p>Non delivery of the Schools Transformation Programme</p> <p>Risk of legal challenge to consolation process which will impact of 21st Century Capital programme</p> <p>Political dimension with a motion that all decision making in respect of school reorganisation is made by full Council.</p>

Risk Register

Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR14	13/01/2015	SMT	Corporate	Condition and security of buildings and premises.

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Risk Reference	Date Identified	Source	Service Area	Risk Identified
CR15	25/01/2016	PCC Welfare Reform Advisory Group	Business Services	The roll out of Universal Credit has likelihood of large impact on Powys citizens.

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Potential Consequence	Inherent Risk			Current Controls	
	P	I	Risk Rating		
Inability to meet the demands and requirements of service users as well as a potential for significant overspending	H	H	High	9	<ul style="list-style-type: none"> • Ensure appropriate information is available to inform Member's decision making; • Appropriate options appraisal undertaken; • A series of pre and formal consultation events are being held over the winter period.

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Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
<ul style="list-style-type: none"> • We fail to re-negotiate a contract; • Capacity to support the development of interim arrangements could delay the process; • Replacement services not planned for / in place in a timely manner • Commercial Services are unable to achieve savings identified over and above the 	H	H	High 9	<ul style="list-style-type: none"> • SIP outlines action to develop interim arrangements and to assess longer term implications; • Service provider to be consulted as part of the above; • Project team established. Project has commenced and is managed through ICPOP.

Risk Register

Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
<ul style="list-style-type: none"> • A service which does not deliver the outcomes that our services users need / want; • An unsustainable financial burden to the council; • Impact on capacity of ASC Services to undertake innovative work; • Adverse reputational risk for the Council; • Service users left at risk; • Failure to meet statutory duty. 	H	H	High 9	<ul style="list-style-type: none"> • SIP outlines specific action to develop plan to establish a stable Domiciliary Care Service; • Additional / temporary officer capacity has been sourced for Adult Social Care to support this area of work; • Project Board established; • External support and evaluation / critical support from IPC; • Commissioned a range of many providers to deliver care; • Provider forum established; • Robust support and monitoring arrangements in place.

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Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	

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Risk Register

Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
<ul style="list-style-type: none"> • Not enough of the right level and type of staff to meet service demands; • All public services drawing from the same pool for some elements of work – impacting on the whole recruitment system; • Inability to attract the right levels of competence / experience will result in dormant service development. • Financial implication of 	H	H	High 9	<ul style="list-style-type: none"> • Integrated approach to integration across Health and Adult Social Care including the alignment of HR / Organisational Development being managed under the One Powys Plan; • SIP requirement to develop Early Intervention and Prevention Strategy to reduce down demand for high cost / specialist services.

Risk Register

Potential Consequence	Inherent Risk			Current Controls	
	P	I	Risk Rating		
RISK REGISTER					
<ul style="list-style-type: none"> • Additional financial implications; • Some providers may remove provision; • Inability to meet statutory requirements; • Unaffordable within current 	H	C	High	12	<ul style="list-style-type: none"> • Working with providers to understand increased cost pressures; • Adopting workforce development approach; • Targeted provider forums where current and future issues can be

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Potential Consequence	Inherent Risk			Current Controls	
	P	I	Risk Rating		
Loss of data resulting in an efficient service with officers being unable to access client files	H	H	High	9	Project team and project governance established

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Potential Consequence	Inherent Risk			Current Controls	
	P	I	Risk Rating		
Council acts ultra vires; Contravenes finance regulations and EU procurement regulations. Failure to distribute	M	M	Medium	4	All work is report based and there is a mechanism in place by which appropriate checks are made - two checks are made by Finance and two checks by Legal (Section 151 Officer and Monitoring Officer).

Risk Register

Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
Information Commissioners Intervention. Financial Penalties	H	H	High 9	<ul style="list-style-type: none"> • Information Governance Plan supported by the Corporate Information Governance Group which meets on a quarterly basis; • Ensure we comply with corporate training requirements and quality assure our processes; • IT equipment encrypted; • Policies and procedures in place; • Staff training; • Printer security controls; • Data transmission controls (secure email).

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Potential Consequence	Inherent Risk				Current Controls
	P	I	Risk Rating		
The Council incurs significant overspend. Projected budget will suffer an overspend. Penalties and fines may be imposed Council reputation damaged	H	H	High	9	Medium Term Financial Plan; Cost Recovery work; 3rd party spend reduction; Income Generation; Monthly reports to cabinet and Management Team on budget progress and progress on savings.

Risk Register

Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
Failure to effectively deliver services	H	H	High 9	<p>Progress on the One Plan is reported through the Transformation Board and the LSB.</p> <p>In July 2012 PCC and PtHB entered into a formal partnership to deliver ICT services from a joint team formed by the integration of the ICT teams from both organisations. A Section 33 agreement was employed and provides a formal basis for partnership working.</p> <p>This agreement has two tiers of governance: -</p> <p>1. ICT Management Team:</p>

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Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
Failure to deliver on the Powys One Plan which incorporates our statutory corporate improvement plan - could be subject to intervention	H	M	Medium 6	<p>Programme Office established with Strategic Programme Managers leading on each of the 5 programmes within the Powys One Plan.</p> <p>Programme Boards meet bi-monthly and monitor progress of the projects in each programme. This is then reported up to the Transformational Board and the LSB.</p> <p>Programme Office has adopted the corporate risk assessment methodology and Strategic Programme Managers report the</p>

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Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
Inadequate contracts and contract management exposing the authority to financial and reputational risk	H	M	Medium 6	E-Learning 'Commissioning: The Fundamentals Level 1' training course has been developed, is available and being used, and is aimed at all those employees who undertake some purchasing / ordering / buying and may undertake some commissioning. Level 1 training must be completed before anyone proceeds onto the Level 2 taught course.

Risk Register

Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
Non-compliance with Civil Contingencies Act (CCA) 2004; Failure to deliver critical services in the event of a declared emergency or event.	M	H	Medium 6	Education and training programme delivered to services; Business Continuity Management (BCM) Group established and meets quarterly; Services supported to produce their own Business Continuity Plans (BCPs); Self-evaluation of BCM incorporated into SIP process; PCC Emergency Planning Dept works with Dyfed Powys Local Resilience Forum (LRF) to ensure CCA 2004 Compliance; 24/7 Duty Emergency Planning Officer to facilitate PCC response

Risk Register

Potential Consequence	Inherent Risk				Current Controls
	P	I	Risk Rating		
Theft and abuse of Council property	H	M	Medium	6	Each service should have it's own asset register. All ICT equipment should be recorded on the ICT asset register.
Injury to individual employees and risk to the Authority; People could be seriously or fatally injured; Exposure to litigation	H	H	High	9	Health and Safety meetings, revenues, training and audit; Public liability insurance; Procurement - external contractors risk statements - monitoring

Risk Register

Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
Failure to maintain key ICT services in the event of a major incident.	M	H	High 8	<p>PCC have been working closely with Microsoft and Platform Consultancy to explore utilising the latest cloud services, to provide both a backup solution and disaster recovery solution. This will provide PCC with the ability to instantly power up all replicated servers in the cloud.</p> <p><u>25/04/16:</u> DR Risk within SIP, currently drawing up a plan to resolve.</p>

Risk Register

Potential Consequence	Inherent Risk				Current Controls
	P	I	Risk Rating		
<p>a) Costs arising from legal challenge and future liabilities.</p> <p>b) Potential legal action by NRW should an incident occur</p>	H	H	High	9	<p>a) QC advice sought at the outset, and supporting the Council's stance.</p> <p>b) We have two specialist Contaminated Land Officers who will seek external legal advice when appropriate, and work closely with Natural Resources Wales</p>

Risk Register

Potential Consequence	Inherent Risk			Current Controls	
	P	I	Risk Rating		
Reputational damage to the Council and a period when the Council would determine planning applications in accordance with material planning considerations rather than an adopted development plan; Financial implications.	H	H	High	9	There has been close working relationships with WG officers. However, recent correspondence suggests they consider the Plan may be unsound.

Risk Register

Potential Consequence	Inherent Risk				Current Controls
	P	I	Risk Rating		
Other developments which depend upon them cannot be supported.	M	H	Medium	6	Regularly revise progress on list of disposal sites/ buildings and feed this in through the corporate Cost Improvement Group / Income Project Board, as well as the property projects; The Strategic Assets Board meets quarterly.

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Potential Consequence	Inherent Risk				Current Controls
	P	I	Risk Rating		
Potential threat to life	H	H	High	9	£500k capital has been identified to start works in 2016/17.

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Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
<p>infrastructure which is not contributing to the Authority's efficiency agenda, and leading to poor educational outcomes. Delay in delivery of programme due to political dimension and potential loss of WG funding.</p>	H	H	<p>High 9</p>	<p><u>Primary Schools</u> Consultation held in 4 primary school</p> <p><u>Secondary Schools</u> A paper was agreed by Cabinet 27/1/15 to commence Secondary School review in Powys in three parts (South, Mid, North Powys). Progress to date: -</p> <p><u>South & Mid Powys</u> Consultation events held in al 4 schools. Consultation due to close on 23 May 2016</p> <p><u>North Powys</u> Business case production commissioned</p>

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Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
<ul style="list-style-type: none"> • Breach of Equalities legislation; • Failure to comply with H&S legislation; • Failure to be able to provide services in a suitable way to the public, and accommodation which is suitable for staff. 	M	H	Medium 6	<p>Strategic review of office accommodation in progress.</p> <p><u>Schools</u> Review of Special Schools; 21st Century Schools Programme (prioritised according to pupil vulnerability); A new Schools Service Major Improvement Programme Scoring and Prioritisation criteria was agreed by Cabinet 3/3/15, and it was also agreed a spend of £1m per year for the next three years.</p>

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Potential Consequence	Inherent Risk			Current Controls
	P	I	Risk Rating	
<p>Customers having less income;</p> <p>Customers needing support to adjust;</p> <p>Resilience of service to continue to provide additional service as UC increases;</p> <p>In subsidy audit potential penalty imposed.</p>	VH	M	<p>High</p> <p>8</p>	<p>Provide financial advice.</p> <p>Administer discretionary housing payments (DHP) to people who are unable to manage their housing costs (WG allocated fund);</p> <p>Steering Group chaired by Portfolio Holder;</p> <p>Communication and money advice to support people.</p>

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Amanda Lewis	Cllr Stephen Hayes	<p>Hold regular member development sessions to keep them informed of issues relating to service.</p> <p>19/10/15 - Consultation process over the winter period for the following services: -</p> <ul style="list-style-type: none"> • Daytime activities for Older People; • Residential Care; • Older Peoples Commissioning Strategy; • Learning Disabilities Project - Day & Employment Services; • Budget Consultation. 	H	H	High	9

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Amanda Lewis	Cllr Stephen Hayes	<ul style="list-style-type: none"> • In conjunction with Commercial services risk assess any interim plans; • Corporate ownership and support in place to ensure focused and successful implementation. 	H	H	High	9

Risk Register

			Residual Risk		
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating
Amanda Lewis	Cllr Stephen Hayes	<ul style="list-style-type: none"> • Integrated approach with Health to design a joint domiciliary service model; • Cabinet report in October on Domiciliary Care next steps. 	M	H	Medium 6

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			Residual Risk		
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Amanda Lewis	Cllr Stephen Hayes	<ul style="list-style-type: none"> • Delivery of the Regeneration Strategy for Powys to address aspects of the employable demographic; • Community Delivery Project (Stronger Communities Programme) working with Communities around the transfer of certain assets and services to be run by the community including Town Councils, volunteers and 3rd sector organisations; • Recruitment campaigns commencing for key services. 	M	H	Medium	6

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Amanda Lewis	Cllr Stephen Hayes	No further actions or controls are possible as the setting of the National Minimum Wage is a central Government function.	M	C	High	8

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Amanda Lewis	Cllr Stephen Hayes	Production of a project risk register	M	H	Medium	6

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Clive Pinney	Cllr Wynne Jones	<p>ModernGov Phase 2 to be completed by end of December 2016.</p> <p>Input required from company to provide training. Will be piloted with one service initially. This will insist on timely provision of reports and will send reminder emails to the appropriate officers;</p> <p>Programme Governance Action Plan - spot audits of Programme Boards;</p> <p>Audit of Programme Board governance;</p> <p>Regulatory Reports.</p>	L	M	Low	2

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Amanda Lewis	Cllr Rosemarie Harris	Introduction of information asset owners; Information Asset Register; Information Risk Assessments.	M	M	Medium	4

Risk Register

			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
David Powell	Cllr Wynne Jones	Moving to 3 years balanced budget; Setting up Budget Management Reserve; Single impact assessment incorporating a risk assessment of each individual identified saving.	M	H	Medium	6

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Jeremy Patterson	Cllr Barry Thomas	<p>As we enter the new landscape of integration being delivered by PCC and PtHB we will require suitable governance arrangements and lines of accountability which makes governance less ambiguous and more robust, and making scrutiny more effective and more complementary with other accountability mechanisms. Taken together these make organisations more responsive to change, and will mean that scrutiny and accountability drive improvement effectively.</p> <p>This work is underway to agree a revised Scrutiny and Governance structure that will meet the increased scope & pace of change for PtHB /PCC integration required by Welsh Government, address member concerns about levels of</p>	M	H	Medium	6

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Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating
David Powell	Cllr Barry Thomas	<p>Continue to improve the reporting process to make the One Plan and what we're achieving 'more visible'. This transparency leads to clearer lines of accountability and responsibility, which in turn will lead to greater success and delivery of objectives.</p> <p>PCC and PtHB Programme Office' have been aligned and will continue to meet and share experience between teams. This will strengthen the programme management process and support the delivery of the programmes.</p> <p>Continue with monitoring of progress on the programmes and projects within the programmes via project and programme boards</p>	M	M	Medium 4

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			Residual Risk		
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating
David Powell	Cllr Graham Brown	<p>It is planned to provide key messages around Commissioning to all Powys County Council employees via NetConsent.</p> <p>The content of and targeted audience for 'Commissioning: The Technicalities Level 2' taught training course is currently being discussed with external providers and a specification is being developed.</p> <p>Visibility of the contracts register.</p> <p>Introduction of Commissioning Toolkit and Gateway processes to ensure that a member of the Commercial Services team is applied to each</p>	M	M	Medium 4

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
David Powell	Cllr John Powell	Continual engagement with BCM Champions via quarterly Business Continuity Group; Services to continue to develop and test their BCPs; External Education and Training with LRF Partners to ensure Integrated Emergency Management (IEM).	L	M	Low	2

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
David Powell	Cllr Avril York	Ensure that all services have their own asset registers in place; Incorporate into Starters and Leavers process.	M	M	Medium	4
Paul Griffiths	Cllr John Brunt / Cllr John Powell	Continually review robust site supervision and monitoring processes internally and externally with contractors;	M	H	Medium	6

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			Residual Risk		
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating
Andrew Durant	Cllr Avril York	<p>Microsoft Data Protection Manager will perform nightly backups to on-site storage, this backup data will then replicate into Azure blob storage as an off-site back for long-term storage.</p> <p>17/12/15 Replacement of existing systems.</p> <p>06/01/2016 Fire prevention for server rooms. Second link from a second site within the North of the County (different power grid) to replicate systems. New systems which are purchased should have cloud hosting capability.</p>	L	H	Medium 3

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Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Paul Griffiths	Cllr John Powell	a) Defend our position in the High Court	M	H	Medium	6

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Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Paul Griffiths	Cllr Avril York	<p>Meeting with WG; Appointing legal support to argue our issues at examination in summer 2016. Exploratory meeting has been called with the Inspector, to be held 10th May, to look at how we address the issues raised by WG. Action Plan to respond to issues raised by WG and Inspector.</p> <p style="color: red;">Six month extension provided by WG.</p>	H	H	High	9

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Paul Griffiths	Cllr Rosemarie Harris	The policies and procedures reflect adequate internal control arrangements, monitoring and effective authorisation and scrutiny.	M	M	Medium	4

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Paul Griffiths	Cllr John Powell	Further report to Cabinet in May 2016 when the full position of works required is known. Rolling programme of works	L	H	Medium	3

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Jeremy Patterson	Cllr Arwel Jones	<u>Primary Schools</u> Reports to Cabinet in June /July 2016 <u>Secondary Schools</u> Reports to Cabinet - 6th September 2016 <u>North Powys</u> Paper to Cabinet in September 21016 Further discussions with WG about the capital programme.	H	H	High	9

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
Jeremy Patterson	Cllr Rosemarie Harris	Strategic Outline Plan for 21st Century Schools and Capital Investment Programme.	L	H	Medium	3

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			Residual Risk			
Risk Owner	Portfolio Holder	Proposed Further Actions / Controls	P	I	Risk Rating	
David Powell	Cllr Wynne Jones	Using Powys data to be able to map and model customers within Powys who are going to be affected the greatest to provide advice and support to avoid them getting into debt; Using Shire meetings to notify members.	H	L	Medium	3

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Notes
<p>National system for Wales for Community Health & Social Care, and Early Intervention and Prevention across Wales. Integrated working and access to relevant information will be increased.</p>

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Notes
The software is extensively used by WG and automatically sends reminder emails to officers.

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Notes
Updated at RMT 10/12/15

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Notes
<p>WAO report presented to Audit Committee 22nd April 2015 identified that the Section 33 agreement has improved service resilience and reduced IT risk, and Section 33 arrangements provide a good basis for integrated working.</p>

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Notes
Updated at RMT 10/12/15

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Updated 25th February 2016

Risk Register

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Notes
<p data-bbox="63 301 217 342">25/04/16:</p> <p data-bbox="63 394 348 576">DR and BC within SIP and discussions in progress for way forward.</p> <p data-bbox="63 632 348 762">SLA discussions will also impact the solutions.</p>

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05/04/2016

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Notes
Updated by SMT 26 April 2016 - Residual Risk Rating increased to High due to political risk

Risk Register

Notes
Updated 25/01/16 - incorporates SS4

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Notes
<p>Universal Credit will replace the following: -</p> <ul style="list-style-type: none">• Jobseeker's Allowance;• Housing Benefit;• Working Tax Credit;• Child Tax Credit;• Employment and Support Allowance;• Income Support.